

*GREENVILLE PUBLIC
LIBRARY*

*Annual Report of the Director
2002/2003*

*All that mankind has done, thought, gained or been: it is lying as in magic
preservation in the pages of books. - Thomas Carlyle*

MISSION STATEMENT

Working cooperatively with other libraries and agencies, the mission of the Greenville Public Library is to provide comprehensive library services to the residents of Smithfield and surrounding areas, with emphasis on providing a common meeting place, general reference, and lifelong learning.

SERVICES

The Greenville Public Library provides information to the public, through a wide variety of print and non-print materials, to satisfy information and recreation needs. The Library supports the school curricula, local business community, specific and general needs of individuals, and is a repository of information, acting as the collective memory of the community.

The Library offers programs for all ages with an emphasis on teaching children to read through story hours, crafts, tutoring and special programs. Other services offered include reference assistance, interlibrary loan service, access to CLAN (Cooperating Libraries Automated Network) databases, outreach services, exhibits, a homework and computer training center and many other services.

PROFILE

The Greenville Public Library is one of two public libraries in the Town of Smithfield, which has a population of 20,613. The Library was incorporated in 1882 for the purpose of providing library services to the Town. The original building was located near St. Thomas Church on the Greenville Common. A new facility was built on the present site in 1956 and two additions have been made to the building, one in 1966 and the latest in 1991. Membership in the Association is open to any adult for a fee of \$10.00, to families for a fee of \$15.00, and businesses for \$35.00. The Board of Trustees is elected from the Association by its members. Anyone living in Rhode Island can use the Library free of charge.

Annual operating revenues are derived from association dues, contributions, local tax appropriations, interest on investments, late fines, grants, and the State of Rhode Island in the form of grant-in-aid. The largest revenue appropriation comes from the Town of Smithfield, which funds 65% of the total budget.

The State of Rhode Island's Office of Library and Information Services (OLIS) supplies interlibrary loan delivery service, and access to LORI (a network for librarians). The State also provides construction reimbursement money which is used to repay the USDA and Town loans which were obtained for the latest expansion project.

The Library is open every day for a total of 54 hours per week during the school year, with reduced weekend hours during the summer.

The Greenville Public Library staff consists of eight full-time and sixteen part-time employees, including five full-time and four part-time professional librarians holding master degrees in Library and Information Sciences. Beth DeCristofaro was hired as a part-time reference librarian.

ACCOMPLISHMENTS

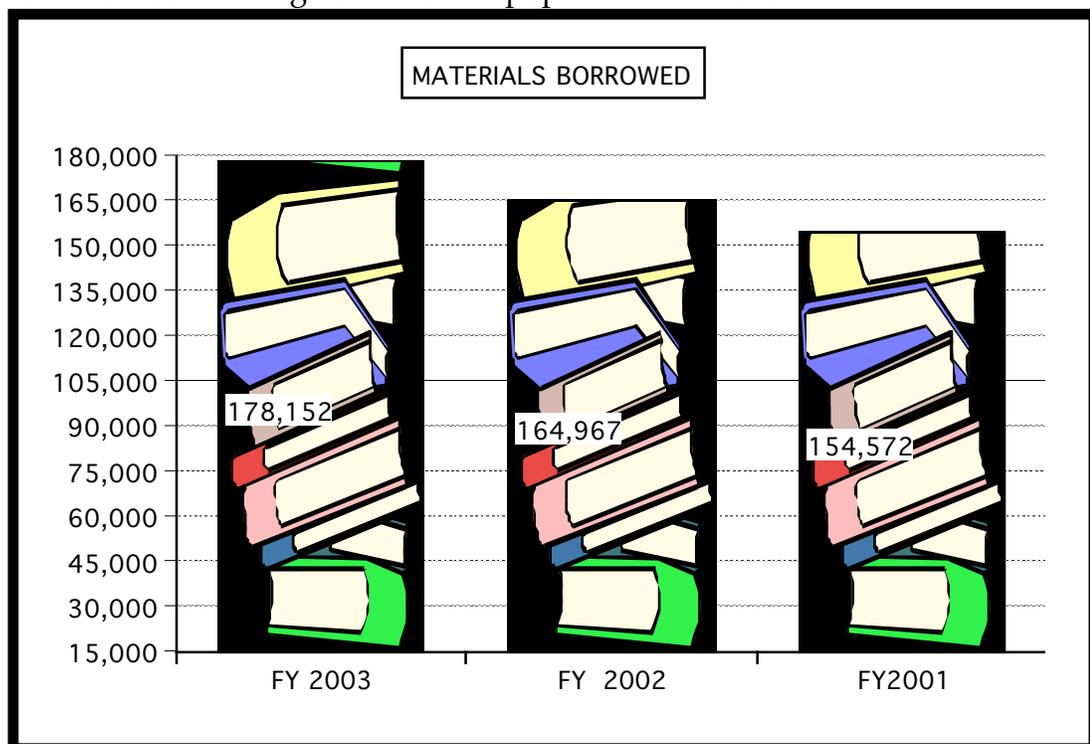
Don't join the book burners. Don't think you are going to conceal faults by concealing evidence that they ever existed. Don't be afraid to go into your library and read every book. - Dwight D. Eisenhower

The library profession is being challenged to offer information services within an environment of increased Federal security, as a result of the "Patriot's Act", which gives the government broad sweeping powers to obtain information on patrons and prohibits the staff from telling anyone. The profession has also been challenged by CIPA, the Children's Internet Protection Act, which seeks to force libraries to filter Internet access on all of its computers with the goal of preventing children from seeing pornographic material. Filters also block a large percentage of legitimate sites and interfere with research.

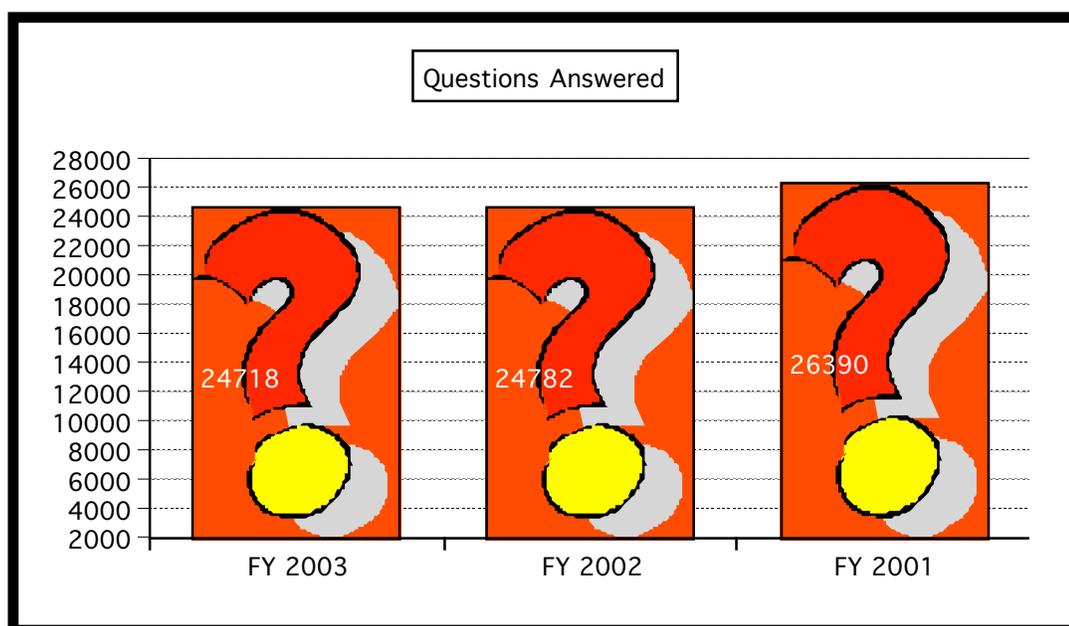
We had more books and movies challenged this year than in any during the previous twenty years! The Trustees and staff have a responsibility to defend freedom of information and the free discussion and transfer of ideas, while preventing children from accessing materials meant for adults which are illegal for minors to view. To this end the Trustees updated the Library's Internet Use Policy and continued to filter Internet access on children's computers.

CIRCULATION

There was an 8% increase in the number of materials borrowed this year as compared to last. This represents a 15% increase in the last two years! We have put an emphasis on offering reader advisory services to assist patrons with selecting the types of books they enjoy, ordered materials that are popular, and put more resources into talking books and DVDs, both of which have proved very popular with the public. In addition we have put more money into the school reading list titles and popular teen books.



REFERENCE



We divide our reference questions in two groups, those that require in depth research and those that don't. Reference requests requiring professional research assistance have increased 5% from last year. Total requests have remained about the same. The number and complexity of reference questions to which the Greenville Library staff respond rivals that of much larger public libraries in the State. Reference librarians find that they are spending more time with patrons using the Library's computers and electronic databases, training them to use the equipment and navigate Internet sites and Library databases. Our staff is required to be computer savvy and well versed in the use of many different electronic databases and Internet sites. Staff answer questions in person, via e-mail, fax and telephone.

This past year we were able to obtain usage statistics from our nine (9) subscription electronic databases. These expensive databases offer full-text resources such as magazines and newspapers, as well as specialized subject and reader's advisors databases, which are trusted sources of accurate information (unlike many free Internet sites). We make these databases available free of charge to our patrons via the Library's web page. This year there were 8,096 searches done on subscription databases.

COLLECTION

There were 5,389 materials added to the collection this year and 2,320 weeded from the collection, for a net gain of 3,069 items.

Audio Tapes/Compact Discs	3,073		
Videocassettes/DVDs	3,247		
Electronic Databases	143	A/V Total	6,463
Books	63,315		
Magazines & Newspapers	1,526		
Microforms	9,125	Print Total	73,966
Other	81	Other	81
		TOTAL	80,510

INTERLIBRARY LOAN

The Library received 17,452 items from other libraries through interlibrary loan to fill requests for patrons that could not be filled from the Library's own resources, a 14% increase over last year. The Library loaned 16,967 materials to other libraries, an increase of 4% over last year. The large increase in materials borrowed suggests that our book budget is not adequate to meet patron demands. OLIS provides a delivery service to transport books and other library materials between most of the libraries within the state up to five days per week. This Library loans all materials with the exception of reference books and new movies.

PROGRAMS

Programs presented: 399 Attendance: 5,265

We would like to thank those who presented programs at the Library during the year, and the Friends of the Library who funded many of the Children's programs.

CHILDREN'S

Story hours:

There were 102 story hours held with 1,136 children in attendance.

Pauline Leaver and Jody Day presented story hours to preschoolers and toddlers. A new, even younger group was added this year by Jody Day called Turtletime.

The theme of this year's program was "**Once Upon a Summertime**" and was sponsored by the Office of Library and Information Services, the Institute of Museum and Library Services, RI McDonald's Restaurants, ABC6, Sovereign Bank, Pawtucket Red Sox, Friends of the Greenville Library, Hearthside Bowling, Smithfield YMCA, and the Greenville Library. The program began on June 24 and continued until August 16. It was designed for children from 3 years to 10 years of age. To register, children were asked to place their names on a brick (made of

construction paper) to help build a castle on the bulletin boards in the Children's Room. About 176 children registered for the program this year, with 74 completing the 10 hour requirement. Over 1500 hours of reading took place!

Preschool and school-age programs:

<u>Presenter</u>	<u>Title</u>
Teen volunteers	Book Buddies
Bryant Students	Reading Tutors
Staff	Class Visits
Staff	Story hours
Barnes and Noble	Biscuit story hour
Staff	Nursery School visits
Staff	Crafts
Staff	Art classes
Apple Blossom Garden Club	Flower arranging
Darryl Aucoin	Origami
Staff	Dr. Seuss birthday party
Sigma Sigma Sigma	East egg hunt
Andrea DeCataldo & teens	Play
Audubon Society	Great Kapok Tree
PawSox	Ultimate readers contest
RISD staff	Wheels of Wonder

FAMILY

<u>Presenter</u>	<u>Title</u>
Ronald McDonald	Magic show
Sparky Davis	Puppet show
Lori & Steve Marsh	Sled dogs
Carolyn Martino	Storyteller
Clare Vadeboncoeur	Storyteller
Bruce Kalver	Magic show
keith Munslow	Cartooning and stories

OUTREACH TO CHILDREN

<u>Presenter</u>	<u>Title</u>
Staff	Winsor School K-3 stories and crafts
Staff	Tri-Town story hours

Staff	Healthy Kids Day @ YMCA
Staff	School visits
Staff	Homeschoolers
Staff	Summer reading for Living Waters and Tri-Town

YOUNG ADULT

<u>Presenter</u>	<u>Title</u>
Aaron Coutu, Youth Librarian	Book Chat
	Chess and Checkers Club
	Academy Awards contest
	Classics club
	Haiku
	Halloween trick or treat village
	Library resources workshop
	Teen Advisory Library Council
	Teen Read Week bookmarks
	Dance shop
	Hawaiian Luau
	Hieroglyph workshop
	Name that tune contest
	Space craft
	Statewide pen pal program
Staff	Book Buddies
	Children's program helpers
Chris Cardarelli	Chess workshop/tournament
College Planning Center	College Admissions workshop
Yelena Khaze	Skin care with Yelena
Andrea DeCataldo	ReACTor Teen Theatre Ensemble
Andrea DeCataldo	Theatre workshop
Paulette Morin/Fun with science	Fun with pyramids and pharaohs

OUTREACH TO YOUNG ADULTS

Aaron Coutu	Class visits from Farnum House
	Book discussions at Smithfield High School

ADULT

<u>Presenter</u>	<u>Title</u>
George Kempler	AARP 55 Alive Driving Course
Denise Sheahan	Blue Cross Meeting
Patti Folsom	Cesareo's Circle (book club)
Raymond Rondeau	Chronic Fatigue syndrome Association
Doug Swisch	CLAN Database Management Committee
Friends of the Library	Do You Have a Treasure

Mary Collins
Northwest Nurses
Friends of the Library
Staff
Susan Abdow
Richard Mollicone
Staff
Larry Sasso
Maxine Williams
Honorable Ron Machtley
Lisa Landry
Ron Farrar
Tammy Fox
Carolyn Riordan
David McGuinness
Deborah Stanwood
Staff

Fixed Income Investing
Flu Clinic
Friends Taste of Smithfield
Genealogy Workshop
Glucose scanning/Blue Cross Wellness
Long Term Care
Medline training for May Health Month
Poetry Reading
Wish You Well discussion group
Reading from *Wish You Well*
Reflexology and Reiki
Smithfield Greenway Alliance
RI Housing Mortgage
Scrabble
True Home Real Estate
United Health
Young Adult Roundtable (librarians)

We participated in the Reading Across Rhode Island debut program which used the book, *Wish You Well*, by David Baldacci. We had the honorable Ron Machtley read three chapters, in conduction with many other libraries on the same day, had a book discussion program, and we supported and provided space for Andrea DeCataldo's ReACTor Teen Theatre Ensemble shows based on the book.

ROOM AND COMPUTER USE

Nineteen (19) groups used the Library's meeting rooms a total of 150 times, not including the Trustees and those presenting Library sponsored programs.

Our quiet study room, which is used for tutoring, tax return assistance, and quiet study. The R.I. State Retirement Board uses the quiet study room on the first Wednesday of each month to council state employees on retirement benefits. Greenville is one of five sites in the the State for this type of counseling. The room was used 270 hours this year.

Library computers were used by 27,144 people to access the Internet and electronic databases, an increase of 56% over last year! The homework/computer center was used by 1,897 young people during the school year. Free access to Library computers by the public allows everyone in the Town the opportunity to have e-mail and to obtain important information from our electronic databases and the Internet.

EXHIBITS

The Library is fortunate to have people in the community willing to share their collections and art works with the community. We would like to extend our thanks to the following for exhibiting their works and collections at the Library this year:

CHILDREN'S BUBBLE

Exhibitor

Kasey and Domenic Catalfomo
Holly Smith
Shawn Brailsford
Elyse Pommenville
Aaron Rose
Girl Scouts
Luke Thompson
Alyssa Mason
Ryan Smith
Joey Grant
Tim Allen

Exhibit

Lego and Lincoln Logs
Beanie Babies
Keys
Harry Potter
Walt Disney Pins
Cookie Boxes
Lead Soldiers
Carousel Horses
Hot Wheels
Rock Collection
Bionicles

CASTLE DISPLAY CASE

Exhibitor

Larry DeCesare
Laura Zucker
Library staff
John Chamberlin
Friends of the Library
Staff
Rebecca Rowley
Laura Zucker
Judy Newton
John Chamberlin
Friends of the Library
Ashlee Sturtevant

Exhibit

Wooden Models of Houses
School Bells and collectibles
911 Commemorative
Tiled Mirrors
Basket Raffle display
Christmas Display
Photograph Prints
Washington and Lincoln display
Botanical Bowls
Ceramic Vases
May Basket Raffle
Build-A-Bear Teddy bears

DISPLAYS

Many of the displays in the Library were done by the staff to reflect seasons or subjects of celebration. The staff also did several book displays each month.

We thank Diane Maione and her Girl Scout Troops #55 and #544 for decorating the trees in the Library's lobby throughout the year. We also thank Laura Zucker and her nursery school students who decorated the children's room throughout the year with their arts and crafts projects.

ARTWORK

Exhibitor

Rozhon, Ann
Test, Abigail B.
Pentleton, Carol

Exhibit

Multimedia
Painting
Levitation

Lenore Dorson	Mixed media
Martone, Sally Ann	Watercolors
James, Dorothy / Ray Hetherington	Oils
LaCasse, Don	Watercolor, acrylics, landscapes
Doyle, Patricia	Watercolors
Chabot, Don	Youth Art Month
Alimansky, Nancy	Watercolors
Laurie, George	Watercolors
Gauthier, Elaine	Watercolor

OUTREACH

The Library provides books to residents of retirement and nursing homes. The residents of Greenville Manor, Wildflowers Nursing Home, Heberts Nursing Home, the Village at Waterman Lake, Dora C. Howard Adult Day Care Center, and North Bay Manor receive materials throughout the year. Books are brought by staff and volunteers (Friends) to some of the residences, as well as to individuals requiring home delivery due to illness or incapacity.

The Library staff keep lines of communication open with the staff and boys who live at Harmony Hill School, Farnum House, and Mater Ecclesiae International Center of Studies We encourage library usage by the residents of these facilities and offer materials that meet their special needs and interests.

GRANTS AND GIFTS

The Apple Blossom Garden Club donated beautiful floral arrangements throughout the year and two wreaths that hung on either side of the entrance doors at Christmas time

A grant was obtained from the Champlin Foundations in the amount of \$71,349 to purchase computer equipment, pay off the lease on the self-service checkout machine, purchase video conferencing equipment, and arts and crafts materials for new children's programs.

We were the recipient of moneys in memory of Caroline Judson and Grace Shriver, who passed away this past fiscal year. Memorial gifts to the Library in honor of loved ones is a wonderful way to keep their memory alive while supporting literacy.

Annual Grants

We receive several grants on an annual basis, the money derived from bequests which generate investment income. We are grateful to the following individuals:

Thomas K. Winsor Memorial Fund (from the estate of Kay Kirlin Moore): \$2,410 used to purchase books.

Mattie A. Walcott Memorial Fund: \$4,636 used to purchase books and hire a facilitator to assist with the long range planning process.

Shirley Steere Memorial Fund: Interest from the fund is used to purchase books and furniture for the children's room: \$247 used to purchase the *UXL Encyclopedia of Native American Tribes*,

National Geographic Book of Mammals, and Something Funny Happened at the Library: How to Create Humorous Programs for Children and Young Adults.

Designated Funds

Muriel and Samuel Place Fund: \$5,000 plus interest to be used for the Children's Room expansion.

Leona Wilson Fund: \$1,230 for adult literacy materials.

BUILDINGS AND GROUNDS

Patience Jackson, a leading library building consultant in New England, was hired to update the building plan for the Library. The original plan was done over four years ago. The new plan calls for a library building of approximately 38,000 sq. ft. The current building is approximately 15,000 sq. ft, of which only 2/3 is on the main service level. Building plans continued to be discussed and foundations were approached for possible support. Crowding has reached a critical condition in the children's room which is having an impact on materials and services which can be offered. We tried to obtain a temporary trailer to attach to the children's room for additional room, but were turned down by the Town during the budget process for the following fiscal year.

The parking lot was relined and two handicapped parking spaces were converted into a handicapped van space to meet new laws. There are two other handicapped parking spaces available.

The Town honored our request for a much needed trash dumpster.

The problem of traffic congestion on Route 44 on weekday afternoons was addressed by a new Board committee. The Smithfield Traffic Safety Commission was asked to look into the problem and find out if the State could put a traffic light on Spring St. and Route 44 to assist with entry and egress to the Library's parking lot. It does not appear that the State will be honoring that request.

This winter brought with it much higher than average snow fall, which quickly depleted our snow removal line item. When the budget was exceeded by more than double we asked the Town for assistance. They generously offered to plow out our driveway the last few weeks of the snow season.

EQUIPMENT

-A new inkjet printer was purchased for the homework center.

-CLAN (Cooperating Libraries Automated Network) replaced our on-line catalogue with a new system called iPac.

-A new file server as purchased with the Champlin Foundations grant, and several other old computers were replaced with new ones. The computer operating system was upgraded on all staff computers also, which required staff training. The new file server is also being used as the Library's web server.

- Videoconferencing equipment was purchased and the necessary installations made. We are now one of three public libraries in the State to offer videoconferencing. Movies of events can be made and broadcast via our web page. The staff are preparing to make tutorials for patrons, as well as putting storyhours on our web site.
- Worn mats behind the circulation desk were replaced with new anti-fatigue mats.
- The timer for the parking lot lights was replaced.
- The flag pole rope and fasteners were replaced.

OPERATIONAL IMPROVEMENTS and ACHIEVEMENTS

We operate with the philosophy of continuous improvement. Some of the many improvements made this year include:

- The Library's Web home page was redesigned. An accomplished web designer donated her services to design and create the home page we wanted. We subscribed to a service that collects web site usage statistics, and an indexing service that allows users to do key word searches on the site.
- The services of Systemized Copy Company were enlisted to offer photocopy and print services in the reference department following the demise of the Library's reference copy machine. In the near future the reference computers will print to the photocopy machine, rather than printers, relieving the Library of managing reference printing.
- We continued a highly successful tutoring program utilizing Bryant College work study students who assist young people with reading.
- We developed a new five-year long range plan, utilizing the services of a professional facilitator, Cheryl Bryan, and holding a public forum with invited participants who represented a broad section of Smithfield residents and leaders of organizations and agencies. The Planning Committee, chaired by Trustee John Bucci, met several times and created goals. The staff were then utilized to create objectives and activities to meet those goals.
- Implemented an Adopt-a-Book/Magazine program which resulted in fifteen (15) donated magazine subscriptions and twenty (20) donated books.
- Turtle-time storyhours for very young children and their parent or guardian.
- We initiated the first programs in the State for homeschooled children, and have taken the lead in coordinating programs with other area libraries. We also provide space for homeschool parents/guardians to meet.
- Successful teen summer reading program.
- Creation of a Teen Advisory Library Council, made up of young people.
- An emergency manual was developed for the staff and a copy placed in each department.

- Internet Use Policy was updated following a public forum.
- A Patriot's Act staff procedure guide was developed, and approved by the Board.
- The Friends of the Library won the Coalition of Library Advocates award for community awareness, for the basket raffles they did which involved local business support.
- Won the Distinguished Friend of Art Education Award for 2002, given by the R.I. Art Educators Association.

PROFESSIONAL ENRICHMENT

The professional staff are encouraged to join and participate in professional organizations and to attend the annual Rhode Island Library Association conference. Aaron Coutu is a member of the American Library Association (and its divisions, Young Adult Library Services, Public Libraries, and the Reference Users Services), New England Library Association, and the R.I. Library Association (RILA).. The Director was in his final year as secretary of the New England Library Association, a member of the American Library Association and the Public Libraries division, and RILA. Dorothy Swain, Jody Day, and Pauline Leaver are members of RILA.

The staff attend meetings and workshops held around the state and participate on appropriate committees. Dorothy Swain, head of reference, is a member of the LORI Interlibrary loan working group and LORI Standards Committee, Aaron Coutu is a member of the R.I. Teen Book Awards Committee and a member of the Statewide Summer Reading Program Committee and the Young Adult Round Table, the Director represents the Library at CLAN (Cooperating Libraries Automated Network) meetings, and is a member of the Administrative Board of NELA .

Continuing education classes and workshops attended by staff this past year include:

All of the staff were offered a Time Management class presented by RIEAP.

Dorothy Swain: Newspaper indexing workshop
 Business writing
 Space Planning
 Historical resources at Providence Public Library workshop

Pauline Leaver *R.I. Kidscount* statistics interpretation

Jody Day: Adding graphics to newsletters and other documents
 Three classes at URI. toward her MLIS degree
 Mother Goose Story Telling
 NERTCL (NE Round Table of Children's Librarians) workshop

Aaron Coutu R.I. Educators and Media Association Conference

Ray Hetherington: Two-day Macintosh OS X.2 operating system workshop
 Newspaper indexing workshop

Carol Gallant: Microsoft Word for newsletters

Director: Space planning
Bookkeeping
Fundraising

In addition the above mentioned classes and workshops, Dorothy Swain, Pauline Leaver, Jody Day, Aaron Coutu,, and the Director attended the RI Library Association Conference, Mr. Coutu attended the RIEMA conference, and the Director attended the NE Library Association Conference. The Director and Dorothy Swain attended the Annual Conference of the League of Cities and Towns. Staff attend several programs and workshops at each conference.

Professional journals are made available to the staff for book and other media reviews, and to keep them aware of issues and technologies affecting information delivery and libraries. Patience Bliss, a cataloguing librarian that works for CLAN, presented a workshop for some of the staff on entering data in MARC fields of the CLAN bibliographic database used for the public catalogue.

COOPERATION

Cooperating with other libraries and agencies expands the type and quantity of services and materials that can be offered. Following is a list of cooperative ventures and services:

- Greenville Boy Scouts provided services to the Library by participating in the Earth Day Cleanup, cleaning litter and tree limbs from Library grounds in the Spring.
- Provide space to AARP to assist the elderly and low income patrons with tax return preparation.
- Provide a private room to the Rhode Island Retirement Board which meets once a month. They provide information to retired and retiring state employees. We are one of only five sites in the State used by the Retirement Board.
- Interlibrary loan with other libraries, public, academic and school.
- Offered a convenient site for Northwest Home Care to provide flu shots.
- Provided book collection boxes to the schools during Student Amnesty in May and June. Student late fines are forgiven for Library materials returned to these boxes.
- Meeting rooms are offered free of charge to town government agencies, librarians and nonprofit organizations for meetings and workshops.
- State repository for books belonging to the R.I. Genealogical Society.
- We work with East Smithfield Public Library to produce a newsletter entitled, *The Happenings*, which highlights programs at both libraries. We print the mailing labels, take the finished copy to the printer and the post office for mailing.

- East Smithfield Public Library provides us with additional large print books on long-term loan to supplement our collection which can not meet patron demands.
- Provide outreach services to residents of Wildflowers and Heberts Nursing Homes, Greenville Manor, and the home bound.
- Provided services to the teen residents of Harmony Hill, Farnum House, and Mater Ecclesiastic.
- The Director attends the Town Manager's department head meetings and works with other Town department heads.
- Participated in the Smithfield Summit.
- Mrs. Leaver read stories at Tri-Town , the YMCA and Christmas stories to children at the Senior Center, and set up a special summer reading program for children attending Tri-Town.
- Collected nonperishable food in place of fines for overdue materials during December for the Smithfield food bank.
- Library staff provided Christmas gifts to DCYF for teenagers.
- Library staff worked closely with the schools in Town on several projects and a couple of school teachers assisted the community by creating and updating computerized bibliographies of suggested reading materials for students using Library computers.

VOLUNTEERS

The Library depends on its regular volunteers who perform many hours of work at no cost to the Library. These dedicated individuals make it possible for the Library to offer programs and services that would not be possible without their assistance.

RSVP (Retired Senior Volunteer Program) and AARP (American Association of Retired Persons) assist the Library by providing volunteers and taking care of printing our monthly newsletter and preparing it for mailing. We thank the members of these groups for their assistance.

The Library offers a place for students in the high school and area colleges who need to perform community service as part of their curriculum, and we are grateful for their help.

Special thanks go to those who volunteer their services to the Library. We relied on forty-seven (47) volunteers, who donated 588 hours of work to the Library. We thank the following people for donating their time weekly:

Kathy Flynn	Cleans videocassettes and assists with other tasks
Lillian Migneault	Shelves books and assists with other circulation functions
Helene Moran	Shelves books
Eloise Peña	Shelves books
Sandra Richard	Shelves books
Janice Ward	Assorted tasks

Special thanks go to Grace Lemon who entered information into a computer database and transcribed a lengthy oral history, as well as other miscellaneous tasks.

The Library also utilizes the services of temporary volunteers. These are people that need to do community service for school, confirmation, adjudication, or simply want to contribute their time and expertise for a limited period. We thank all of those who have helped us during the year.

We want to thank the Apple Blossom Garden Club for their beautiful floral arrangements throughout the year, and evergreen swags at Christmas time.

We thank Trustee, Milo J. St. Angelo, for donating potting plants to decorate the public service areas all through the year, in addition to his committee involvement and other donations.

Our State legislators, Representative Thomas Winfield and Senator John Tassoni, deserve special thanks for supporting legislation to maintain library construction funding and all of their services to the Library.

Our Town Manager, Russ Marcoux deserves thanks for his interest in our mission and support of our efforts, especially his assistance with obtaining a trash dumpster and plowing snow, as well as his participation in the forum for our long range plan.

We thank the Friends of the Library for all of their work, bringing books to nursing and retirement homes, helping with special events, and fund raising. Their services are vital and much appreciated. Dorothy Swain deserves our gratitude for leading the Friends to new highs in fund raising and for their winning an award from COLA.

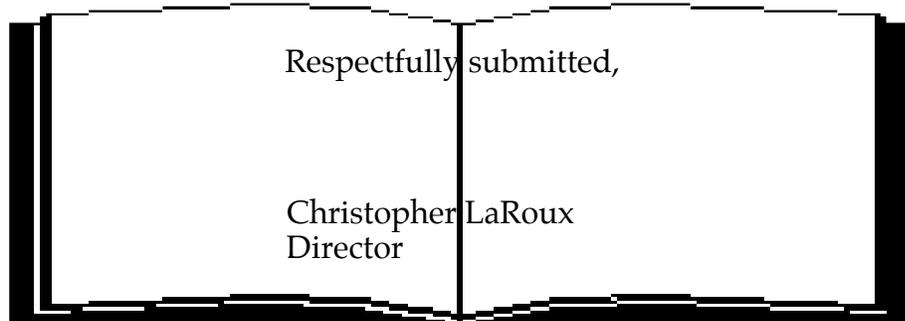
Domine Vescera Ragosta, Board President, deserves special mention and thanks for all of the time that she has devoted to the Library, in addition to her own job and family responsibilities. She makes time to meet with the Director weekly and to attend an endless array of meetings. She is also responsible for recruiting Trustees, speaking to Town officials, keeping lines of communication open with the East Smithfield Library Trustees and other agencies in Town. She is an ardent advocate for information dissemination, literacy, the arts, and handicapped accessibility and access to library materials and a fierce opponant of censorship.

We welcome Milo J. St. Angelo and Mike Hlady to the Board, and thank all of the Trustees for their dedication to the Library and the Town of Smithfield. They volunteer their time and expertise, attending monthly Board meetings, serving on committees and working on fund raisers, and make financial contributions to the Library. They keep this Library a vital part of the community.

The Library's staff deserve recognition for their commitment to serving the public in a courteous and professional manner. They are the Library's greatest asset and responsible for

the first-rate service our patrons receive. We are fortunate to have such responsible, resourceful, and dedicated employees, who give the Library a wonderful reputation for service.

The Greenville Public Library is a vital service organization in the Town of Smithfield. It serves as the Town's information, recreational media center, art gallery, technology center, and meeting place. We look forward to continuing our mission of service.



Respectfully submitted,

Christopher LaRoux
Director

Positions as of June 30, 2002

BOARD OF TRUSTEES

Domine Vescera Ragosta-President
Virginia Harnois-Vice-President
Walter D. Kloc- Treasurer
Sue Marineau- Secretary
John Bucci
Elaine Farley
Mike Hlady
Dr. Julianne Shaw Ip
Barbara Lysik
Norman Orodenker, Esq.
Milo J. St. Angelo

FRIENDS

Dorothy Swain- President
Debbie Adler
Eileen Adler
Kathy Boland
Elaine Farley
Kathy Flynn
Carol Gallant
Laura Goudreau
Beth Hurd
Donna Langton
Grace Lemon
Sue Marineau
Kathy Melvin
Lillian Migneault
Helena Moran
Lillian Nelson
Eloise Peña
Karen Piccoli
Elizabeth Piette
Dorothy Swain
Leigh Votolato
Janice Ward
Emily Westcott

STAFF

Christopher LaRoux	Director
Dorothy Swain	Assistant Director
Pauline Leaver	Children's Librarian
Jody Day	Assistant Children's Librarian
Carol Gallant	Ref. Librarian/Newsletter Editor
Rosemary Rose	Reference Librarian
Rhonda Hevenor	Reference Librarian
Beth DeCristofaro	Reference Librarian
Gretchen Hanley	Sunday Reference Librarian
Kathryn Kulpa	Sunday Reference Librarian
Aaron Coutu	Youth Services Librarian
Rebecca Rowley	Circulation Supervisor
Norma Salzillo	Circulation Assistant
Carol Mulzer	Library Assistant
Sandra Williams	Library Assistant
Karalyne Rothwell	Library Assistant/Shared Resources
Lillian Migneault	Shared Resources
Shirley Eagleson	Technical Services
Deborah Adler	Technical Services/Library Assist.
Ray Hetherington	Technology Coordinator/Reference
Jonathan Leaver	Homework Center/Shared Res.
Lydia Lapierre	Administrative Secretary
Darryl Aucoin	Page
Kathryn Berard	Page
Amy Goins	Page
Laura Rothwell	Page