

GREENVILLE PUBLIC LIBRARY

Annual Report of the Director

July 2010-June 2011

The public library has something for everyone. It is the community center, a place to meet others and access a world of information. The library offers materials in print and electronic formats, high speed Internet access, programs for all ages, and the assistance of professional librarians.

MISSION STATEMENT

Working cooperatively with other libraries and agencies, the mission of the Greenville Public Library is to provide comprehensive library services to the residents of Smithfield and surrounding areas, with emphasis on providing a common meeting place, general reference, and lifelong learning.

SERVICES

The Greenville Public Library provides information to the public, through a wide variety of print and audio-visual materials, to satisfy research and recreational needs. The Library supports the school curricula, local business community, and specific and general needs of individuals, as well as being a repository of information, acting as the collective memory of the community.

The Library offers programs for all ages. There is special emphasis on introducing children to the wonders of books through story hours, crafts, tutoring and special programs, as well as providing homework assistance to students. We offer reference assistance, interlibrary loan, access to OSL (Ocean State Libraries) holdings, live and on-line tutoring, electronic books and databases, downloadable audio books and e-books, outreach services, exhibits, a homework and computer training center and many other services.

We recognize the gradual change from paper-print media to electronic-print media, and continue to increase our electronic holdings. This year we began loaning Nooks, electronic book tablets. We have also increased our spending on electronic books for the E-Zone, a state-wide shared database of books in audio and electronic print formats.

PROFILE

The Greenville Public Library is one of two public libraries in the Town of Smithfield, which has a population of 21,430. The Library was incorporated in 1882 for the purpose of providing library services to the Town. The original building was located near St. Thomas Church on the Greenville Common. A new facility was built on the present site in 1956 and two additions have been made to the building, one in 1966 and the latest in 1991. Membership in the Association is open to any adult for a fee of \$10.00, to families for a fee of \$15.00, and businesses for \$50.00. Members of the Library Association elect the Board of Trustees and its officers at the Association's annual meeting. Anyone living in Rhode Island can use the Library free of charge. A local-use-only card can be obtained for \$35 by non-Rhode Island residents and those in Rhode Island who do not have a public library.

Annual operating revenues are derived from association dues, contributions, local tax appropriations, interest on investments, late fines, grants, and the State of Rhode Island in the form of grant-in-aid. The largest revenue appropriation comes from the Town of Smithfield, which funds nearly 78% of the total library operating budget.

OLIS (Rhode Island’s Office of Library and Information Services) supplies interlibrary loan delivery service, continuing education classes, and assistance with children’s programs and construction projects.

The Library is open 58 hours per week, seven days a week. The schedule includes four evenings, Saturdays, and Sundays during the school year.

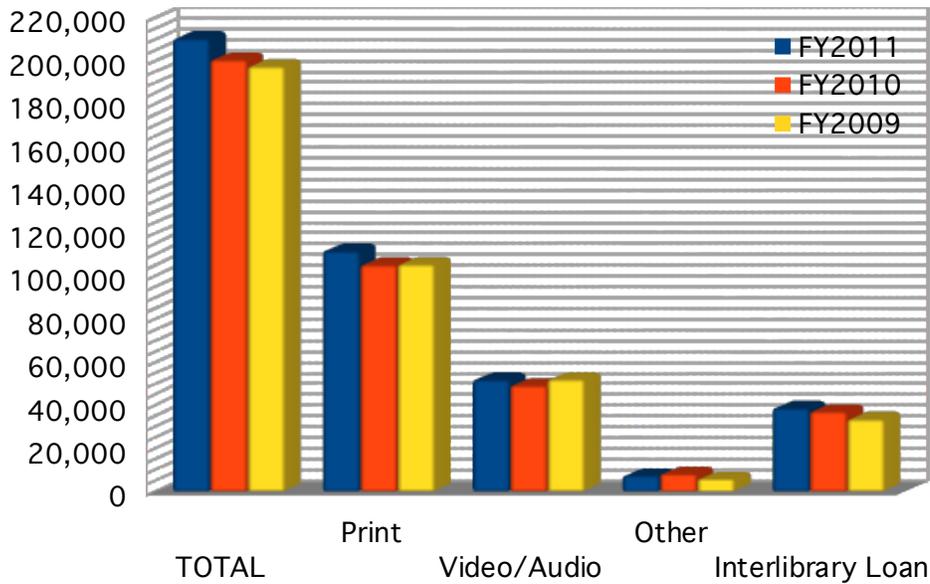
The Greenville Public Library staff consists of seven full-time and fifteen part-time employees, including six full-time and five part-time professional librarians holding a masters degree in Library and Information Sciences.

ACCOMPLISHMENTS

We served 125,419 walk-in patrons this year, a slight decrease from last year’s number. We provide materials in print and electronic format, both visual and audio. We had approximately 11,000 on-line users in addition to our walk-ins. Through our website, we provide access to databases, magazines, audio books, and print books in electronic format, providing the public with twenty-four hour information services.

CIRCULATION

The total number of items borrowed was 210,663 compared to 200,709 last year and 197,651 two years ago.



	FY2011	FY2010	FY2009
TOTAL	210,663	200,709	197,651
Print	112,044	105,527	105,685
Video/Audio	52,155	49,477	52,280
Other	7,560	8,280	5,892
Interlibrary Loan	38,904	37,425	33,794

REFERENCE

Staff answer questions in person, via e-mail, fax, and by telephone. There has been a steady drop in the number of reference questions being answered, mostly due to people finding information themselves via the Internet and library databases. Our database searches are not included in these data.

REFERENCE QUESTIONS ANSWERED



VIRTUAL TUTORS

Tutors are available on line from 2-10 p.m. daily for children and adults through AskRI, a state supported gateway to Internet databases and services.

ELECTRONIC DATABASES

Databases consisting of the content of magazines, newspapers, encyclopedias, and electronic books are made available to the public through shared subscriptions from OSL, AskRI, and those we purchase ourselves. Our electronic databases cover materials for all ages. New databases we purchased this year include *Consumer Reports* and travel guides to major destinations that can be accessed on a computer or a smart phone, as well as many electronic books on careers and medicine.

We have seen the use of our databases increase tremendously over the past two years. This year we logged 11,585 searches, the vast majority from outside the building.

COLLECTION

There were 5,338 print materials added to the collection this year and 4,245 weeded. There were 971 audio-visual materials added to the collection and 2,923 weeded, most of which were talking books on cassette tapes which were removed from the collection

to make room for more talking books on CD. Many were donated to the ACI and some were sold to raise money for more materials.

	FY2011	FY 2010
Books	72,373	75,966
Magazines	5,746	8,629
Total Print	78,119	84,595
Audio	2,465	7,726
Video	5,774	5,722
E-Books	134	2,042
Databases	52	49
Other	352	262
Grand Total	86,896	100,396

INTERLIBRARY LOAN

The Library borrowed 24,586 items from other libraries through interlibrary loan to fill requests for patrons that could not be filled from the Library's own resources, an increase of 16% over last year. We loaned 38,904 materials to other libraries, an increase of 4% over last year! The large number of items being received and shipped out requires many hours of staff time for identifying items, pulling materials from the shelves, packaging, and processing. We currently budget 30 hours per week for shared resources staff, but other staff also assist as needed. We were lucky to obtain twenty hours of service per week through the Jobs for Progress program, at no cost to the Library, utilizing 50 hours per week for Shared Resources. OLIS provides delivery service to transport books and other library materials between most of the libraries within the state up to five days per week. In-state interlibrary loans are free to library users. Books from out-of-state are mailed and the borrower charged \$3 per item for postage.

PROGRAMS

Programs presented: 752 Attendance: 9,994

There were 33% more programs offered this year than last, and a 22% increase in attendance. We would like to thank those who presented programs at the Library during the year, and the Friends of the Library who funded many of the children's programs.

CHILDREN'S

There were 324 children's programs attended by 4,623 people and increase of 5% over last year.

Story hours were presented to preschoolers, toddlers, and pre-toddlers. The Summer Reading Program, "Make A Splash, Read!", was offered to children ages 3 1/2-10 years of age. Approximately 200 children registered; 85 completed the requirements. Weekly drawings were held for children who completed reading during the week. Small prizes were awarded to two children per week during the program. A grand prize drawing was held at the final performance and the winner received a Barnes & Noble gift certificate. Children reported reading nearly 300 hours per week during the program!

Preschool Programs

Title	Presenter
Preschool, toddler, turtle-time story hours Music Together Demo Getting Ready for Kindergarten	Staff Staff

School Age Programs

Book Buddies	Teen volunteers
Crafts	Staff
Pet Therapy Dog	Terri Snyder / Trish Cassady
Art classes	Adele Karbowski
Flower arranging	Apple Blossom Garden Club
Summer Reading (Ages 3 1/2-10)	
All-Star Readers Contest	PawSox
Reading Tutors (26 weeks)	Bryant Students
Home-schooled Art Class	Adele Karbowski
Lego Club	Staff
Environmental Art	Michael Higgins
Special Story-times	McCabe Teachers
Chocolate Haunted House	Brandi Narducci

Family

Magic	Ronald McDonald
Cartoonagrams	Steve Brosnihan
Storyteller	Thawn Harris
Revlak's Magic	Bruce Kalver
Storyteller	Christopher Carbone
Ocean State Strum	
Heritage Ballet	
Halloween Village	Teen volunteers
Providence Performing Arts Raffle	
Butterflies: Habits and Habitats	Jerry Schneider
Jungle Encounters	
How to Approach a Dog	Joanne Sutcliffe

Outreach

Anna McCabe Integrated Preschool	Pauline Leaver
School / Public Librarians/ Staff	"
Anna McCabe EASE Program	"
Preschool Visits	"
Healthy Kids Day at the YMCA	"
Kids Reading Across RI-RI Statehouse	"
Meeting with School Psychologist	"

YOUNG ADULT

There were 128 teen programs during the year that were attended by 2,403 people.

Title

Presenter

All programs presented by Aaron Coutu

Anime Cinema
Apples to Apples
Back 2 School Craft
Book Bingo
Coffee Filter Flowers
Cookie Creations
Design a Mask
Ductigami
Easter Egg Houses
Gaming Fun
Halloween Village
Halloween Village Set-up
Make 'n' Bake Valentine Treats
Oscars Prediction Contest
Outburst
Pictureka Fun
Program Helpers
Pumpking Painting
Rhode Island Teen Book Award Election
Scrabble
Snow Craft
Survivor Greenville
Tabletop Wishing Wells
Teen Advisory Library Council
3-D Harvest Pumpkins

Who Wants to Be a Millionaire
Win, Lose, or Draw: Pictionary
Word Nerd (Scrabble)
Woven Paper Baskets
X-box X-treme

Teen Summer Reading Programs

23 teens read 289 books.

Title

Presenter

All programs presented by Aaron unless otherwise noted.

Cartoonagrams	Steve Brosnihan
Program Buddies	Aaron/Pauline/Cara
Anime Cinema	
Book Buddies	
Book Buddies Training	
Bottles, Bubbles, and Bulbs	
High School Class Visit: Special Needs Class	
Just Add Water for Food Fun	
Make a ' Zine	
Questions of the Week	
Smithfield Idol	
Smithfield Jeopardy!	
Statewide Pen Pal Program	
Super Smash Bros. Brawl Tournament	
Water Games	

Outreach

High School Visit: Library Card Registration Drive
Library Card Registration Raffle
High School Class Visit: ESL Class
High School Class Visits: Readers' Café
High School Open House

ADULT

There were 284 adult programs attended by 2,368 people.

Title	Presenter
Mystery Book Club	Dorothy Swain
Dowsing for Beginners	Neri Donalds
Cesareo's Circle	Patti Folsom
Knitting Mavens	Diane Junier
Take Control of Your Health Seminar	Michelle Marquis
Rhode Island Housing Seminar	Tammy Fisher
CASA (Court Appointed Special Advocate)	Kristina DeAngelis
Picnic Table Reads Book Club	Dorothy Swain
Blue Cross/Blue Shield for Medicare	Susan Saccoccio Olsen
An Evening of Health and Wellness	Aina Wagner-Brown
A Morning of Health and Wellness	Aina Wagner-Brown
Rhode Island Blood Center Coach	Cory Robinson
Computer Classes	Milo J. St. Angelo
Individual Computer Classes	Ray Hetherington
Suffering From Sugar Blues	Samantha LeBeau
Duke Ellington Performance	Lloyd Kaplan
Shamanism Program	Elizabeth Desrochers
How To Avoid Renovation Horror	Sam Brusco
Dividing Perennials	T. Melvin, L. Lyon & C. Schvrevere
Bulbs (Master Gardener Series)	Cheryl Cadwold
Sign Language Classes	Diane Maione
Home Education Network of RI Workshop	Mary Ryan
Flu Clinic	Jaime Foster / The Wellness Co.
The Constitution Project	Mary Ryan
Highway To Health Workshop	Aina Wagner-Brown
Putting Your Garden To Bed	T. Melvin, L. Lyon & C. Schvrevere
Wool Beading Class	Melissa Fox
Shooting Star Theater Program	Emma Ryan
Ghosts: A Paranormal Program	Tom D'Agostino
Homebuyer's Program	Rebecca Borreia
The Artistocats Jazz Music Program	Lloyd Kaplan
Women's Self-Defense Awareness Class	Al Gagne
Ireland in Song and Story	Mary King, Phil Edmonds
Starting Seeds Program	Gale Gallagher
Vegetable Gardening	Gale Gallagher
Lawn Management Program	Bridget Ruemmele

ROOM AND COMPUTER USE

The Library's meeting rooms were used by local clubs and organizations a total of 153 times, not including use by the Trustees, Friends, and those presenting Library sponsored programs.

Our quiet study room, which is used for tutoring, tax return assistance, and quiet study, was booked 275 times this year.

Library computers were used by 27,875 people to access the Internet and electronic databases. 813 young people used the homework/teen technology center a total of 1,889 hours during the school year! Free public access to Library computers allows everyone in the Town the opportunity to have an e-mail account and to obtain important information from our electronic databases and the Internet.

Internet access has become critically important to the community during the Great Recession. Patrons who don't have computers, or access to high speed Internet connections, come to the Library to use our equipment to apply for jobs and benefits. Food stamp applications, unemployment benefits, and 66% of job applications are taken on-line today. We offer access to a database that assists the public with developing and updating their resumes and cover letters, as well providing interviewing skills. The Greenville Public Library connects people to the world.

EXHIBITS

The Library is fortunate to have people in the community willing to share their collections and art works with others. We would like to extend our thanks to the following for exhibiting their works and collections at the Library this year:

CHILDREN'S BUBBLE

Following are items exhibited in the **Children's Bubble Display** case from July 2010-June 2011:

Exhibit	Exhibitor
Sea creatures, safari animals, dinosaurs	Lindsey Catanzaro
Monster trucks, Kiss	Luke Cerullo
Smurfs	Erica Botelho
Horses	Kaylee Correia
Orthodontic display	University Orthodontics
Football cards	Jeffrey Medeiros
3-D Art	Katherine Niedzwiadek
Disney pins	Serena, Renee, Edward Roy
Star Wars figures	Benjamin Rees
Rocks	Michael Cerroni
Playmobil	Daniel Parente
Littlest Pet Shop	Maegan Grant

The Greenville Nursery School children made decorations for the **bulletin boards** and the Children's Room on a seasonal basis.

Diane Maione's Girl Scout Troop 544 made decorations for the **lobby trees** on a monthly basis from July 2010- June 2011.

Staff created 34 **book displays** in the Children's Room throughout the year, in addition to decorating bulletin boards and the room in general.

The homeschoolers displayed their artwork in the Children's Room periodically.

CASTLE DISPLAY CASE

Exhibit	Exhibitor
Photographs	Becky Tremblay
Photographs	Philip Pare
Small Quilts	Gail Capparrille
Small Artwork	Christine Mathieu
Silent Auction Items	Library Trustees
Christmas Dolls	Dan Roy
Barbie Dolls	Dan Roy
Nature Photographs	Doris Bridgehouse
Youth Art (local schools)	Don Chabot
Disney Character Memorabilia	Dan Roy
Space Photographs	Becky Tremblay
Photographs	Philip Pare

ARTWORK

Exhibit	Exhibitor
Oils and Acrylics	Stacy Graham
Watercolors and Collages	Carol Berren & Students
Oils, Acrylics, and Pastels	Carol Batista
Watercolors	Christine Mathieu
Watercolors and Collages	Carol Berren & Students
Gyclee	Hiroko Shikashio
Colored Pencil Drawings	Elsie Collins
Youth Art (local schools)	Don Chabot
Charcoal and Textile Drawings	Deborah Baronas
Space Photographs	Becky Tremblay
Photographs	Philip Pare

OUTREACH

The Library offers its services to residents of senior housing and nursing homes, and to homebound individuals who request materials and have them delivered to their houses by staff and volunteers.

The Library staff keep lines of communication open with the staff and residents of Harmony Hill School, Farnum House, Phoenix House, Greenville House, and Mater Ecclesiae College. We encourage library use by the residents of these facilities and offer materials that meet their special needs and interests.

GRANTS AND GIFTS

We receive many donations throughout the year that are used to fund programs and purchase materials. These were our most generous donors:

The David and Betsey Kilmartin Charitable Foundation, Inc. donated \$1,000 in memory of the late Mrs. Louise Moore. We used this donation to purchase books.

We received a gift of \$1,000 to purchase books from a patron who wishes to remain anonymous.

Pauline Henlin made a generous donation in memory of her late husband, Allan Henlin, which was used to purchase much needed medical books.

Doris Ann Bridgehouse donated copies of her books: *Doris Ann's Tarot Handbook*, *Poems Reflecting Life's Potpourri*, *Searching Within*, *Doris Ann's Essential Numerology Guide*, and *A Complete Numerology Guide and Workbook*.

Margaret House and Louise Beatie donated money that was used to purchase books.

Jill Luddy donated money for the purchase of children's books.

The Smithfield Mom's Club made a generous donation for library programs.

Sons of Union Veterans of the Civil War also donated money to the Library.

BankRI donated \$350 for adult literacy. We used this grant to update our adult new reader materials.

We received ten laptop and eight desk top computers, a 40 inch flat screen monitor, camera, and necessary accessories for a computer lab, funded in full through a federal broadband initiative grant (BTOP). This computer lab will allow us to offer additional computer classes and participate in programs with the other computer lab recipients.

We obtained approval to receive \$926 to be used for telephone services next year through the E-Rate program.

We received \$14,482 in contributions from our Friends and Association Members.

Memorial donations were received for Lillian Migneault, who worked and volunteered at the Library for many years through 2006.

Memorial donations were also received for Flora Leigh-Curry, former Trustee and founder of the Library Friends group, who passed away in May. Donations will be used to purchase a bench for the entrance to the building.

We received many smaller monetary gifts, memorial donations, and book donations.

The Apple Blossom Garden Club donated beautiful floral arrangements throughout the year and two wreaths that hung on either side of the entrance doors at Christmas time.

Annual Grants

The following are annual grants and memorial funds:

Thomas K. Winsor Memorial Fund (from the estate of Kay Kirlin Moore): \$2,554 was used to purchase books.

Mattie A. Walcott Memorial Fund: \$5,306 was used to purchase books.

Muriel and Samuel Place Fund: \$5,000 plus interest to be used for the Children's Room expansion.

Leona Wilson Fund: \$1,230 for adult literacy materials. This fund was expended this year updating our adult new reader materials

Shirley Steere Memorial Fund: \$8,476 . The 2012 Rhode Island Children's Book Award Nominated books were purchased, which are twenty books totaling \$360.

The David and Eleanor Battey-Campbell Fund: \$6,346. Original \$6,000 donation from Janice and Richard Lindsay in honor of Mrs. Lindsay's parents--former residents of Greenville. The Sisters Grimm Series (five books) and The 39 Clues Series (6 books) were purchased for the Children's Room this year, \$153.

NEW EQUIPMENT and ITEMS

-Six new Dell computers replaced older units in the Baker Room, used as a computer lab and after-school center.

-Ten laptop and eight desk top computers obtained through the BTOP grant were put in the computer lab and the reference area.

-Canon copier replaced a twelve year old unit near the front entrance.

-Program registration software was purchased that allows patrons to register for library programs themselves.

-Five Nooks, reading tablets, were purchased for loan to patrons who want to read electronic books.

BUILDINGS AND GROUNDS

- The door bell and telecom device that allows someone to speak to staff when the building is not open, such as in the morning, was replaced.
- The Checkpoint theft detector gate near the handicapped entrance had its power supply replaced for the first time in twenty years.
- Snow was the biggest problem this year. The flat roofs had to be cleaned off and a frozen drain pipe broken to allow standing water to exit the roof. Snow in the parking lot had to be trucked to the empty lot next to the Library building, to make room for cars.
- The building was checked for mold, and given a clean bill of health. The air in the building was found to be very clean and free of airborne allergens, dust, and mold.
- The elevator had several repairs related to malfunctioning.

BUILDING EXPANSION PROJECT

The much needed expansion project was put on hold awaiting an improvement in the economy. To provide more room for public computers, new books, and quiet study areas, and to hide the staff work areas, a remodel of the current circulation and reference areas was designed with the assistance of building consultant Dick Waters. Grant proposals were submitted to the Champlin Foundations, Fidelity, and Citizens Bank to help with this project. If funding can be obtained renovations will be completed in January 2012.

OPERATIONAL IMPROVEMENTS and ACHIEVEMENTS

We operate with the philosophy of continuous improvement and continue to be a leader among public libraries in Rhode Island. Some of the many improvements and successes of this year include:

- Continued a highly successful tutoring program that matches Bryant University work study students with local young people who need reading assistance.
- Had highly successful children's and teen summer reading programs.
- Offered wireless Internet access to the public from anywhere in the Library.
- The assistant director, Dorothy Swain, continued to host the popular mystery book and summer picnic table reading clubs which have proved very popular.
- The director and assistant director have been working on a new staffing strategy that follows the San José Way by empowering patrons to check out materials and pick up their own reserved items. Staff will be available to perform these functions for patrons who would prefer assistance. Reference staff will roam the building and meet the patrons where they are in the building. Ruth Barefoot, from the San José Library, consulted

on the plan (via e-mail, telephone, and Skype) and the director attended programs on the system at a library conference. The hope is to implement this new staffing strategy in the coming fiscal year.

--Changed payroll services for a savings of \$1,000 the first year alone.

--We participated in the Jobs for Progress program, which provided a part-time worker (20 hours per week) who needed to learn a new skill while being paid through federal and state funds.

PROFESSIONAL ENRICHMENT

The professional staff are encouraged to join and participate in state and regional library organizations and to attend the annual Rhode Island Library Association (RILA) conference. The Director is a member of the American Library Association (ALA), ALA Public Libraries division, and the Rhode Island Library Association. Most of the professional staff belong to RILA and some to other professional associations.

The staff attend meetings and workshops held throughout the state and participate on appropriate committees.

The Library Director is on the Board of the Rhode Island Library Association, and is the ALA Councilor for Rhode Island. He is also the President of the Steering Committee of Ocean State Libraries.

Staff is encouraged to attend continuing education classes and library conferences. OLIS offers many continuing education classes free of charge, and the Library has a small budget to pay for work related courses. All of the professional staff and many of the support staff attended continuing education classes this year.

Professional journals are made available to the staff for book and other media reviews, and to keep them aware of issues and technologies affecting information delivery and libraries.

COOPERATION

Cooperating with other libraries and agencies expands the type and quantity of services and materials that can be offered. Following is a list of cooperative ventures and services:

--The Library is a site for people to register for food stamps via our public computers. We have a binder with the rules and eligibility requirements, and can assist patrons with the process of electronic registration.

--Federal tax forms are provided to the public, which are sent to the Library from the IRS free of charge. We also provide state tax forms for a printing charge, as these are only available on-line or through the mail.

--We provide interlibrary loans to other libraries: public, academic and school.

- The Library is a convenient site for the Wellness Center to provide flu shots.
- We put book collection boxes in the schools during Student Amnesty in May and June. Student late fines are forgiven for Library materials returned to these boxes.
- Meeting rooms are offered free of charge to town government agencies and non-profit organizations, and local groups for meetings and workshops.
- The Library is a repository for books belonging to the R.I. Genealogical Society.
- Outreach services are available to residents of Greenville Manor, Hebert's Nursing Home, and the home bound. This year we served four homebound individuals.
- Library services are available to the teen residents of Harmony Hill School, Farnum House, Greenville House, Phoenix House, and the students at Mater Ecclesiae College.
- Children's Librarian, Pauline Leaver, does outreach to local preschools, the YMCA, and Tri-Town.
- We collected 560 food items for the Smithfield food bank in place of fines for overdue materials in November. We also collected food items for the Smithfield Rotary food drive.
- The Director and four Trustees are members of the Smithfield Rotary.
- Library staff work closely with the schools in Town on projects.
- We offered a site for the Girl Scouts who collected undergarments for children through Project Undercover.
- Dorothy Swain is an Ambassador for the North Central Chamber of Commerce, as well as co-chair of the Women's Council.
- Dorothy Swain and Aaron Coutu judged Smithfield High School seniors who presented their portfolios for graduation eligibility.
- We supervised scores of volunteers who have to do community service, either to fulfill court mandated service or school requirements.
- Aaron Coutu worked with the schools and East Smithfield Library on the Reader Café.
- Dorothy Swain worked with East Smithfield Library on book and periodical purchases, and joint programs.
- Greenville Boy Scouts provided services to the Library by participating in the Earth Day Cleanup, cleaning litter and tree limbs from Library grounds in the spring.

--Bryant University provided reading tutors paid through work-study, and student volunteers who assisted with our long range plan.

--Pauline Leaver participated in Kids Reading Across RI at the State House.

--We support book clubs by obtaining books for members.

--We are a member of the North Central Chamber of Commerce.

--We sponsor student practicums for local schools.

VOLUNTEERS

The Library depends on its regular volunteers who perform many hours of work at no cost to the Library. These dedicated individuals make it possible for the Library to offer programs and services that would not be possible without their assistance.

The Library also offers a place for students in high school and area colleges who need to perform community service as a graduation requirement, and we are grateful for their help.

Special thanks go to those who volunteer their services to the Library. We relied on 47 volunteers, who donated 577 hours of work to the Library. Some people volunteer on a weekly basis and are scheduled like paid staff. We especially thank Anna Martin and Mary Romano for their dedicated service to the Library. These individuals volunteer on a weekly basis supplementing the Library's paid staff.

We want to thank the Apple Blossom Garden Club whose members donated beautiful floral arrangements throughout the year, and made wreaths which hung outside the Library's front entrance during the winter holiday season. Club members also presented children's craft programs during the year.

We also thank Mother Nature's for flower arrangements for the building and wreaths for the auction.

RECOGNITION

We recognize Norma DiMaio and Carol Gallant who retired after 38 years of library service. Norma worked in circulation and served many years as the Head of Circulation. Carol was a reference librarian and served many years as the Assistant Director. Both contributed much to the Library and are responsible for what the library is today. They have trained scores of staff members and touched thousands of patrons. It has been an honor working with them. We wish them the best of luck and thank them for years of self-less service.

We thank Town Manager Dennis Finlay for his support of the library and its programs and events.

We thank Trustee Milo J. St. Angelo for offering computer class instruction and donating potted plants to decorate the public service areas all year, in addition to his financial contributions.

We thank the Friends of the Library for all of their work helping with special events and fund raising. Sarah Paquet deserves our gratitude for leading the Friends, and Trustee Heather Grogan for putting countless hours into fund raising events such as the holiday auction, which raised money for the Building Fund.

All of the Trustees deserve special thanks for giving their time and expertise to the betterment of the Library and the community it serves. Board President, Stephen Cicilline, deserves a special mention for donating his time to leading the Board of Trustees. He has kept abreast of issues affecting the Library and has been a valuable asset to the library director, patiently providing advice and suggestions.

The staff of the Library deserve recognition for their loyal service and dedication to those the Library serves, from our youngest patrons to our most senior. The staff maintain the Library's reputation for friendly quality service to the public.

The Greenville Public Library is the Town's community and information center and is simply the best deal in Town. We face the fiscal challenges of the coming year with confidence that we will continue to offer excellent services.

Respectfully Submitted:



Christopher La Roux
Director



Positions as of June 30, 2011

FRIENDS	
President	Sarah Paquet Deborah Adler Elaine Farley Donna Sharples Dorothy Swain

OFFICERS	TRUSTEES	Term Ends
President	Stephen Cicilline	2011
Vice-President	Terri Kless	2011
Secretary	Elaine Farley	2012
Treasurer	Heather Grogan	2013
	Virginia Harnois	2012
	Milo J. St. Angelo	2012
	Harold Hemberger	2012
	James Peters	2011
	George Kelley	2011
	Domine Vescera Ragosta	2013
	Dr. Juli Ip	2013
	Barbara Lysik	2013

STAFF	
Director	Christopher La Roux
Assistant Director	Dorothy Swain
Children's Librarian	Pauline Leaver
Assistant Children's Librarian	Cara DelSesto
Children's Reference Librarian	Rhonda Hevenor
Children's Reference Librarian	Patty DeFrancesco
Young Adult Librarian	Aaron Coutu
Reference Librarian	Rosemary Rose
Reference Librarian	Gretchen Hanley
Reference Assistant	Deborah Adler
Technical Services Librarian	Sarah Paquet
Technology Coordinator	Ray Hetherington
Circulation Supervisor	Rebecca Tremblay
Library Assistant	Carol Mulzer
Library Assistant	Sandra Williams
Library Assistant/Clerk	Patricia McIvor
Shared Resources	Karalyne Rothwell
Shared Resources	Pat Pennine *
Page	Katelyn Courtot
Page	Emily Archambault
Page	Michael Reddy
Bookkeeper	Lydia Lapierre

*Employee of SERS